



# Montreal Section

The Global Voice of Quality™

ASQ 401  
STUDENT BRANCH  
NEWSLETTER  
February 2016

## WELCOME FROM THE EDITOR

By Vignesh Alagesan,

Quality does not only begin with a letter Q, it must be followed by U, let us begin our Quality Journey” with ASQ.

We are very excited to present our second newsletter of this year to our ASQ community. Whether you're new to us or an old friend living in any part of the world, our hope is to continue to help make our communities strong by bringing you this year all Quality information, Quality ideas and Quality updates. There are so many interesting Experiences and opportunities to learn and our Newsletter is just one way we can share information.



*Secretary and editor*

## YOUR ASQ 401 TEAM MEMBERS

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## DID YOU COME TO THE LAST EVENT?

### EVENT 1

Name of the Speaker - Mr. Jean-Marc Legentil

Title - Continuous Improvement Dilemma: Lean, Kaizen, Six Sigma, Which One to Choose

Date – Tuesday, January 17, 2017 at 14.00 pm

Location – CONCORDIA UNIVERSITY

### YOUR SPEAKER WAS...

Jean-Marc Legentil founder and president of Bell Nordic. He possesses more than 25 years in operation management, supervision, management and executive management. After his many successes in world class organizations such as Johnson & Johnson, Abbott Pharmaceutical and Carrier, he moved to consulting and teaching at Montreal's HEC and ETS universities in 1987. Since then, he's coached, trained and helped numerous customers in organizational development, operations management, process improvement in manufacturing, services and health care. Jean-Marc has worked over the years with many Healthcare Centres, Hospitals and pharmacies in Quebec. He has provided these organizations with strategic planning, Lean training and has facilitated numerous Kaizen improvement events targeting clinical and non-clinical processes.

Process Improvement: 1) Has facilitated numerous Lean Kaizen events in Healthcare to help organizations tackle issues with strategic planning, hiring, scheduling, mental health, OR, Rx preparation, ER, etc. 2) Is currently piloting Strategic Planning and operational strategy at numerous clients.

Change Management: 1) Has integrated the change management concepts of Michel Maletto and Celine Bareil with the Lean Kaizen methodology.

Capacity Building: 1) Jean-Marc has been teaching Operations Management at HEC Montréal since 1981. 2) Since 1987 he's hosted lectures and seminars for HEC and ETS universities. 3) From 1998 to 2012 he taught Operational Strategy and Operational Excellence at CIREM.

### ABOUT THE EVENT

Many organizations face the difficult task of selecting the program. What are the differences among the programs, where these come from, what advantages each provide? These recurrent questions could have a very simple answer. During the presentation, we saw what are the origins of Lean, Kaizen and Six-sigma. A conceptual structure will be presented so all programs could be understood and compared with. At the end of the presentation, the participants had a better understanding of



differences and similarities among these programs and would forge an opinion about what would be useful for their organization. The event had some special guests from ASQ 0401 Montreal Section, *Mr. Robert Demers* and *Mr. Raymond E. Dyer*. It was a great pleasure having them with us. It made the session more informative.



## EVENT 1

Name of the speaker - Marlene Giasson (Bombardier Transportation)

Title and Date – TBD

Location – CONCORDIA UNIVERSITY (SGW Campus)

## SPREAD QUALITY

**“Help spreading the word quality by joining hands with our ASQ team offering participation in various events by sending your articles. We look forward to work with you”.**

If you want to help us in any ways, please contact our leadership team members. You can easily find us at our monthly events. We invite you to forward this Newsletter to friends and colleagues who may be interested.

ASQ  
Monthly

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